

**SHERYL MOREN, PMHNP-BC, LLC**  
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**INFORMED CONSENT FOR TELEHEALTH SERVICES**  
**WITH SHERYL MOREN, PMHNP-BC, LLC**  
(updated May 9, 2024)

Prior to starting video-conferencing services, I agreed to the following:

- I will engage in required safety planning **before each session begins** by providing the address of my physical location during the appointment, at least one emergency contact, and the name of the closest hospital ER to my location, in the event of a crisis situation.
- There are potential benefits and risks of video-conferencing that differ from in-person sessions. The benefits include access to psychiatric mental health services from a remote location. The risks include limited access to in-person support and limits to patient confidentiality.
- I agree to use my personal electronic device to access the video-conferencing platform *onpatient* for our virtual sessions and Sheryl Moren, PMHNP-BC will explain how to use it. If this connection cannot be established despite best efforts or connectivity is poor, I agree to the alternative telehealth platform *doxy.me/smoren* or conduct session via phone call with the phone number on file.
- I understand that the computer-based, secure HIPAA compliant video-conferencing platform *onpatient* utilizes the public internet and that the security and confidentiality of these visits cannot be guaranteed.
- It is important I use a secure internet connection rather than public/free Wi-Fi.
- It is important to be on time. If I need to cancel or change my telehealth session, I must notify Sheryl Moren, PMHNP-BC at least 24 hours in advance preferably via *onpatient* secure messaging. Less than 24-hour notice will accrue a Late Cancellation charge.
- It is important to be in a quiet, private space that is free of distractions (including cell phone or other devices) during the session.
- Confidentiality still applies for telehealth services, and nobody will record the session without the permission from the others person(s).
- It is recommended I confirm with my insurance company that telehealth A/V sessions will be reimbursed; if they are not reimbursed, I am responsible for full payment.
- My psychiatric provider may determine that due to certain circumstances, telehealth is no longer appropriate and in-person sessions shall be resumed.

Health insurance companies continue to evolve telehealth coverage parameters. It is recommended I confirm with my insurance company that telehealth A/V sessions with Sheryl Moren, PMHNP-BC (NPI # 1417095241) will be reimbursed; if they are not reimbursed, I am responsible for full payment.

I have read and understand the above information and agree to participate in telehealth services with Sheryl Moren, PMHNP-BC, LLC.